

# ECONOMY AND ENVIRONMENT OVERVIEW AND SCRUTINY PANEL 14 NOVEMBER 2018

## PERFORMANCE MONITORING

#### Summary

1. The Panel will be updated on performance information for services relating to Economy and Environmental Services – relating to Quarter 4 2017/18.

2. The Director of Economy and Infrastructure and a Management Information Analyst have been invited to attend the meeting in order to respond to any queries from Panel members.

#### Background

3. The Corporate Balanced Scorecard is the means of understanding progress against the Council's Corporate Plan. The Scorecard contains a range of indicators linked to key priorities and themes. Many measures are long-term and may be affected by a wide range of factors, some of which are outside the direct control of the Council.

4. The Corporate Balanced Scorecard for each Directorate is reported to Cabinet and is also available on the Council's website <u>here</u>

5. Performance information provides a further tool for the Panel in maintaining members' understanding of services provided to the public, the effectiveness of current policies, and early knowledge of any issues or areas for further scrutiny.

6. Attached at Appendix 1 is a dashboard of performance information which covers the indicators from the Directorate level scorecard and those from the corporate scorecard which relate to economy and infrastructure services relevant to this Scrutiny Panel's remit.

#### **Purpose of the Meeting**

7. Following discussion of performance information, the Scrutiny Panel is asked to determine whether any further information or scrutiny is required at this time or for future performance monitoring updates.

#### **Supporting Information**

Appendix 1 – Economy and Infrastructure Dashboard

#### **Contact Points**

Specific Contact Points for this Report

Emma James / Jo Weston, Overview and Scrutiny Officers, Tel: 01905 844964 / 844965 Email: <u>scrutiny@worcestershire.gov.uk</u>

### **Background Papers**

In the opinion of the proper officer (in this case the Head of Legal and Democratic Services) there are no background papers relating to the subject matter of this report.